

Conversing with WorldLink

Delivering innovative technology through a strategic Talent force.



Challenge:

The client wanted to build out a team for their handset-based voice-recognition for smartphone application. The technical requirements of the resources, and short timeline of the development project, presented unique challenges around delivering meeting milestones for an ambitious product roadmap.

Solution:

WorldLink helped infuse business strategy around constructing the optimal workforce for a project that required a unique blend of skill-sets and tight deadlines.

Working as a true partner to Samsung, WorldLink was able to handle burst hiring of difficult-to-find resources, and addressed all the client's needs throughout the

project. WorldLink's On-Site Management team was a unique value-add to the relationship, via:

- Acting as a liaison between client departments and WorldLink HR, Recruiting, Accounting, Payroll and Management
- Providing a single point-of-contact for client hiring managers
- Addressing employee relations issues in confidential, respectful and objective manner
- Ensuring compliance with Samsung and WorldLink policies
- Interview Management: Delivering a high level of customer service in greeting and setting up interview panels
- Developing expertise with the client's culture and internal systems (GHR, Global ERP, etc.), involved in status and forecast meetings

53 Technical Resources Added

In a span of two months

Reduced sourcing, managing, and offboarding costs

For a project-specific workforce

Ready to learn more about our talent for new technology?

Email sales@worldlink-us.com

Call 800.673.6155

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Shared Success

Outcome:

WorldLink's solution helped the client manage costs for the Bixby project. Samsung also was able to source, utilize, and offboard a highly-skilled workforce while benefitting from the output and allowing WorldLink to manage the workforce. Even when business requirements changed, WorldLink was ready with a pipeline of Talent and an understanding of the end goal. Relationships like this allow cutting-edge companies like Samsung to do what they do best – innovate. The ability to quickly scale up and down a capable workforce with defined requirements enabled the client to roll out a best-in-class Voice Recognition capability.

The WorldLink Difference:

WorldLink's ability to work alongside the client before, during and after the project development stages allowed Samsung to combine their own innovation with WorldLink's core competencies around Talent sourcing and management. WorldLink's best

practices in providing specialized resources helped make the company a valuable partner in the development of a highly complex application.



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